



## MindManager for SharePoint Release Notes: March 1, 2010

### MindManager for SharePoint Known Issues

#### MindManager for SharePoint Build 8.2.376

**Issue:** The Content Search will not map search results that link directly to a document/file stored in SharePoint.

**Workaround:** Option 1) Click on the search result linking to the SharePoint list that contains the target document and open the document/file directly from the referenced SharePoint list.

Option 2) Use the Site Explorer, List Items, or Documents map parts to create links that directly reference documents/files stored in SharePoint.

**Issue:** Deleting a *Tasks*, *Issues*, or one of the *Calendar* main topics from a Dashboard map will be permanently deleted from the dashboard and not restored on a map refresh.

**Workaround:** Creating a new Dashboard by pressing Dashboard Map on the SharePoint tab will restore all map parts for the user's dashboard.

**Issue:** Pop-up messages from the SharePoint server are not visible in MindManager for SharePoint's embedded browser. For example, if you attempt to delete a SharePoint item while viewing SharePoint in the embedded browser, you will not receive the Confirm Delete dialog box and will not be able to complete the deletion process.

**Workaround:** Option 1) Right-click on the operation that you want to perform and select Open in Background Tab.

Option 2) Open SharePoint in Internet Explorer and perform the desired operation from your web browser.



**Issue:** **MindManager for SharePoint might not close properly if it is in the middle of retrieving data from SharePoint (e.g. generating a Dashboard Map). MindManager for SharePoint will appear closed, but a MindManager.exe process may still be running in the background.**

**Workaround:** Do not close MindManager for SharePoint while it is in the middle of a network connection and is retrieving data from SharePoint. If MindManager for SharePoint does not close properly, you may need to open Windows Task Manager and end the MindManager.exe process manually.

**Issue:** **Recurring Calendar Events do not show up reliably in the Calendar map part.**

**Workaround:** None. Proper support for recurring calendar events will be addressed in a future release.

**Issue:** **Content Search does not search the contents of document/file contents, but is limited to only SharePoint item meta data, such as title, name, description, text fields, and created/modified by names.**

**Workaround:** None. Document/file search will be fixed in a future release of MindManager for SharePoint.

**Issue:** **The List Items and Content Search filters for the Title field will not work with Link list items in SharePoint since the Link item does not have a title field by default.**

**Workaround:** Use the Keyword search (Includes and Excludes) to search all supported text fields, including notes, description, etc.

**Issue:** **Network environments that block SOAP calls from accessing the WSS services of the target SharePoint environment will prevent MindManager for SharePoint from connecting to the target SharePoint server.**

**Workaround:** None. The Network Administrator for the environment will need to allow SOAP calls from MindManager for SharePoint to access the WSS services of the target SharePoint server.



**Issue:** **Topic Alerts require running MindManager 8 with Administrator privileges.**

Workaround: Be sure to run MindManager 8 with Administrator privileges.

**Issue:** **Mindjet Player creation may fail in certain corporate environments that utilize a proxy server (user will not be prompted for proxy credentials and the Mindjet Player creation will fail).**

Workaround: None.

**Issue:** **The Microsoft Live Search has been updated to Bing for EN locales, but not for DE, FR, or JA locales.**

Workaround: None. This issue will be addressed in a future MindManager release.

**Issue:** **MindManager for SharePoint customers that upgrade from MindManager 8 build 8.2.319 beta may not be able to successfully install or activate your version of MindManager for SharePoint.**

Workaround: Contact Mindjet Technical Support for help resolving this issue. [Click here](#) to learn how to contact Mindjet Technical Support.

**Issue:** **Help content regarding Smart Map Parts are not available in the local help.**

Workaround: Smart Map Part help is available in the online version of the help. Select MindManager Options from the MindManager menu, select General, and select the Enable Online Help checkbox.

**Issue:** **Installing MindManager for SharePoint 8.2.376 in a side-by-side installation with MindManager for Windows 7.2 will cause MindManager 7.2 to be deactivated.**

Workaround: Launch MindManager 7.2, select the Tools ribbon, and then click on the About MindManager icon. Users will be able to copy their license key from the About MindManager window. Click on the Activate button and paste the license key and complete the activation process. If MindManager 7.2 fails to reactivate, contact Mindjet Customer Support. [Click here](#) to learn how to contact Mindjet Technical Support.



**Issue:** **Opening a file and maintaining the connection to the SharePoint server, such as a Word or PowerPoint document, for the purposes of document workflow, such as Check In and Check Out operations, requires that your SharePoint site be added to your Internet Explorer's trusted sites.**

**Workaround:** None. Open Internet Options in the Tools menu of Internet Explorer, click the security tab, select Trusted Sites, and press the Add button to add your SharePoint URL to your list of trusted sites (this may already be done for you if configured by your Network Administrator).

**Issue:** **Adding hyperlinks or using the File/Folder Explorer map parts require that network locations in Windows 7 be mapped to a network drive.**

**Workaround:** None. Referencing a network location requires that the location be mapped to a network drive.

**Issue:** **The Mindjet Catalyst web conference hosting capability is known to randomly crash on some 64-bit Windows 7 touch-enabled machines.**

**Workaround:** None.

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